



Warranty Coverage

1. **Product Warranty Coverage:** Any failure due to defects in materials or workmanship occurring during the applicable warranty period subject to the exclusions and limitations set forth in the following paragraphs. Limited warranty coverage applies only to the Twinstorm unit when purchased from an authorized Twinstorm dealers located in the United States.
2. **Persons Covered by Limited Warranty:** The original retail purchaser, "Consumer".
3. **Limited Warranty Period:** One year from date of purchase.
4. **Warrantor:** Twinstorm, a Florida Limited Liability Company
9800 4th St N Ste 200 St. Petersburg, FL 33702 Email: support@twinstorm.com
5. "Company" shall mean the Warrantor, its website, and any authorized The Company.
6. **Warranty Exclusions and Limitations:** The following are not covered by this limited warranty:
 - 6.1. Twinstorm products purchased from anyone other than the Company located in the United States.
 - 6.2. Repairs or replacements or any failure resulting from such repairs or replacements not performed by an authorized the Company located in the United States.
 - 6.3. Any failure resulting from the use of parts or components not supplied by Twinstorm.
 - 6.4. Parts or components not supplied by Twinstorm, or Twinstorm parts that have been modified.
 - 6.5. Repairs made necessary by use of the wrong gasoline.
 - 6.6. Any failure resulting from an accident, impact, abuse, misuse, neglect, mishandling, or failure to operate, maintain, or store the product in accordance with the information provided in the instruction manual supplied with the product.
 - 6.7. Items or service required when performing normal and regular maintenance of the product including, but not limited to valve adjustments, spark plugs, filters, lubricants, starter cords, carburetor adjustments, engine tune-ups, cleaning of combustion deposits, wintering materials, storage, etc...
 - 6.8. Normal adjustments, recommended maintenance, or storage preparation, as described in the instruction manual supplied with the product.
 - 6.9. Repairs made necessary by normal wear, improper maintenance, improper lubrication, improper storage, dirt, abrasives, impact, moisture, water, water mineral deposits, rain, snow, freezing, rust, corrosion, varnish, stale fuel, gasoline additives, fuel deposits, carbon deposits, oil deposits, or other similar conditions.
 - 6.10. Repairs made necessary due to improper oil mix ratios or the use of oils and other lubricants not specified in the product's instruction manual.
 - 6.11. Any failure caused by lubricants not supplied by or recommended by Twinstorm.
 - 6.12. Any failure resulting from the use of improper tools or improper repair procedures.
 - 6.13. Improper voltage for electric products and batteries that have been exposed to temperatures beyond those specified in the product's instruction, batteries that have not been properly charged or batteries that have reached their useful life.
 - 6.14. The warrantor will not be liable for any incidental or consequential damages, there are no express warranties other than those set forth herein. Any warranty implied by state law (whether of merchantability or fitness for a particular use or otherwise) shall be effective for any product only for the duration of the applicable limited warranty period listed in Paragraph 3. Some states do not allow exclusions of incidental or consequential damages and/or limitations on how long an implied warranty lasts so the above exclusions and limitations may not apply to you.
- 6.1. This limited warranty gives you specific legal rights, and you may also have other rights that vary from state to state.
6. **Duties of the Consumer:** Use reasonable care in the maintenance, operation, and storage of the product as explained in the instruction manual. Should any failure covered by this limited warranty occur, the Consumer must deliver or ship the product to any authorized the Company in the United States for repair and provide proof of purchase date. Freight and/or transportation costs, if any, will be the responsibility of the Consumer. The Consumer should retain a copy of the invoice for the length of the limited warranty period as proof of purchase.